

# USER MANUAL – EN IN 27609 Electric scooter inSPORTline E-Greta 12Ah

IN 27612 Electric scooter in SPORTline E-Greta 20 Ah

# **CONTENTS**

SAFETY INSTRUCTIONS	. 3
PRODUCT DESCRIPTION	. 4
CONTROLS DESCRIPTION	. 4
CONTROLS	. 5
MAINTENANCE	. 5
BEFORE USE	. 5
BATTERY CHARGING	. 5
BATTERY	. 6
SPECIFICATIONS	. 7
TROUBLESHOOTING	. 7
ENVIRONMENT PROTECTION	. 8
TERMS AND CONDITIONS OF WARRANTY, WARRANTY CLAIMS	. 8

SevenSport s.r.o. reserves the right to make any changes and improvements to its product without prior notice. Visit our website www.insportline.eu where you will find the latest version of the manual.

## SAFETY INSTRUCTIONS

- Please read the manual before use and keep it for future reference.
- Familiarize yourself with local regulations and laws before riding. Age limit and usage may vary from state to state. It is the user's responsibility to familiarize themselves with the laws first.
- Do not modify or repair the product.
- Do not use the scooter if sharp edges appear on the scooter.
- Never ride under the influence of alcohol, pills or drugs.
- Before riding, check that the brakes and lights work properly.
- Check tire pressure regularly.
- Any new user must be familiarized with riding and using of the scooter.
- Never modify the structure or engine to increase performance, any modification will void the warranty.
- Before riding, adjust your mirrors so that you can see behind you.
- Always give your full attention to riding.
- Do not use a mobile phone or headphones while riding.
- Check the battery power before riding.
- Brake efficiency is reduced on wet surfaces, always brake slowly and with enough time to stop.
- Sudden braking may result in loss of balance and fall.
- · Not suitable for disabled people.
- Ride smoothly, avoid sudden changes in speed.
- Do not park the scooter unprotected in the rain or on direct sunlight.
- Do not stop on a steep hill.
- · Ride only on paved terrain.
- Protect against rain and water.
- Never leave the scooter running or with the key in the ignition unattended.
- Keep out of reach of children, if there are children around, prevent unauthorized use.
- If you want to use the scooter in normal road traffic, consult local regulations and laws about its suitability.
- Persons with reduced mobility must always be accompanied by another person.
- Consult your doctor about your medical fitness to ride.
- If the scooter suddenly accelerates or decelerates, or any other abnormality occurs, stop riding immediately.
- The scooter is only intended for one person at a time.
- In reduced visibility, wear a reflective vest or clothing with reflective elements.
- The scooter must be under constant supervision during charging.
- Suitable for people aged 18 and over.
- Meets EN 15194:2017 standard.

# PRODUCT DESCRIPTION



1. Front light	7. Engine
2. Cover	8. Rear brake
3. Seat	9. Rear shock absorber
4. Front storage compartment	10. Front fork
5. Rear light	11. Front brake
6. Rear fender	12. Front fender

# **CONTROLS DESCRIPTION**



1. Horn	4. Speed mode
2. Indicator lights	5. Front lights
3. High beam / dipped beam	6. Horn

## CONTROLS

It is the user's responsibility to familiarize themselves with local regulations and laws before riding.

Turn the switch under the seat to on position. Insert the key and turn clockwise. Sit down and grab both handles. There is gas on the right handle. By turning towards you, you start to accelerate. Let off the gas and hit the brakes to start slowing down. Always control your speed, accelerate, and decelerate smoothly.

When starting off or going uphill, you can save battery by using the pedals.

## **MAINTENANCE**

- Check the mounting of the front wheel and check the front forks regularly.
- Check the condition of the tires regularly.
- Regularly check the condition and function of the horn, lights and all controls.
- Check the condition and functionality of the brakes.
- Charge the battery regularly.
- If you are going to store the scooter for an extended period of time, remove the battery.
- Do not wash with high pressure.
- Clean dirt on the surface with a damp cloth and a neutral detergent. Then dry the surface.
- Moving parts must be regularly checked and, if necessary, lubricated.
- The brakes must not come into contact with oil or grease.
- Park the vehicle in a shady place, do not expose it to extreme weather (temperatures, rain, etc.).
- Lubricate the chain and bearings regularly.
- Monitor brake fluid level every 3+ years
- Regularly check the tightening of the chain, the chain must not sag more than 10-15 mm.
- Check wheel tightening: front (22 N.m) rear (30 N.m)

## **BEFORE USE**

Before riding, check the following:

- Functionality of brakes, lights, movement and clearance of the handlebars, etc.
- Check the correct tire pressure and condition.
- Adjust the seat to the correct position.
- Check the battery charge status.

## **BATTERY CHARGING**

- Charge the battery under supervision.
- Charge the battery after each use or when it is close to empty.
- Before charging, the vehicle must be turned off and the key removed.
- Do not touch the battery or charger with wet or damp hands.
- Protect the battery contacts from contact with metal objects or wires.

- Battery charging time 8-10 hours. When the green indicator on the charger lights up, the battery is charged.
- Charge only in a dry and well-ventilated room.
- Do not disassemble the battery or charger.
- Keep out of reach of children and pets.

## If you are charging a removed battery:

Place the battery on a flat, non-flammable surface. Connect the charger to the battery and then the charger to the electricity (230V).

After charging, disconnect the charger from the electricity and then disconnect the charger from the battery.

## If you are charging a battery connected to the vehicle:

Remove the rubber cap and connect the charger. Then connect the charger to the mains (230 V).

After charging, disconnect the charger from the electricity and then disconnect the charger from the battery.

	Read the manual		There is a risk of explosion.  Explosive gases may be released during charging. Charge in a well-ventilated room.
	Sealed lead acid battery There is a risk of burns	<b>(26)</b>	No smoking and handling of open flames.
	Wear safety glasses during handling.  In the event that you come into contact with the acid, rinse the part with a stream of water and seek medical help.	X	Hazardous waste.  Do not dispose of in public waste.
<b>(S)</b>	Keep out of reach of children.	Pb	Recycle at a collection point.

## **BATTERY**

6-month battery warranty – we guarantee that battery's nominal capacity does not fall below 70% of its total capacity within 6 months of the product's sale.

- For proper operation and safe use of the battery, follow the instructions in the manual. Stop
  using the battery immediately if the battery is damaged, leaks liquid or you smell abnormal
  odor.
- Battery lifespan is limited. If you use a battery that exceeds normal lifespan, the charging frequency may increase, and the scooter range will be reduced.
- Do not open or throw of the battery in a fire. Do not insert foreign objects into the battery.
- Do not touch the battery with metal objects. The battery may explode or be damaged.
- Use only the original charger.
- Follow local regulations and laws while riding.
- You can charge the battery continuously.
- The ideal battery charging temperature is +10 ° C to +30 ° C.

- If you use the battery for an extended period, its temperature will be higher. This is a normal battery condition.
- If you use the battery in a cold environment, the range is lower.
- Do not repair or modify the battery yourself.

## **SPECIFICATIONS**

Dimensions (L*W*H) mm	1700×620×1050	1700×620×1050	
Engine	ne Brushless motor 350 W Brushless motor 350 W		
Battery	48V12AH lead acid battery	Lithium battery 48V20AH	
Charging time	arging time 6-8 h 6-8 h		
Battery charger input	100-240 V	100-240 V	
Front / rear brake	Drum brake	Drum brake	
Tires	18"x2. 5 with tube	18"x2. 5 with tube	
Maximal speed	25 km/h	25 km/h	
Range on one charge	30-40 km	Up to 55 km	
Maximum climb (degree)	8°	8°	
Maximal load capacity	120KG	120KG	
Net weight	65KG /72KG	51KG/67KG	
Total weight	73KG	74KG	
Package size	1480×330×860MM	1480×330×860MM	
Other	Rear view mirrors, remote control, blinkers, pedals	Rear view mirrors, remote control, blinkers, pedals	

## **TROUBLESHOOTING**

	Description	Error	Solution
1	Unable to start	<ol> <li>low battery voltage</li> <li>bad battery contact</li> <li>the switch is not in the correct position</li> </ol>	charge the battery     clean the battery contacts     switch to the correct position
2	Cannot adjust speed / speed is too low	<ol> <li>low battery voltage</li> <li>throttle cable is allowed</li> <li>the cable spring is worn</li> </ol>	<ol> <li>charge the battery</li> <li>tighten the cable</li> <li>replace the spring</li> </ol>
3	The engine cannot be started	<ol> <li>bad connection</li> <li>throttle cable is loose</li> <li>cables are damaged</li> </ol>	<ol> <li>reconnect</li> <li>tighten the cable</li> <li>replace the cables</li> </ol>
4	Low range per charge	<ol> <li>wrong tire pressure</li> <li>badly charged battery</li> <li>excessive load or poor riding conditions</li> </ol>	<ol> <li>check the pressure, inflate if necessary</li> <li>charge the battery</li> <li>check the load, help by</li> </ol>

		4. poorly maintained battery	pedalling
		5. low ambient temperature	4. replace the battery
			5. charge at higher temperature
		1. incorrectly plugged into the outlet	1. check the wiring
5 The charger does not charge	2. blown fuse	2. replace the fuse	
	3. incorrectly connected to the battery	3. check the wiring	
		1. motor bearing grinding	1. replace the bearing
1 6 1	The motor drive makes unnatural noises	2. griding the carbon brush	2. replace the carbon brush
		3. large deviation or deformation of the rim	3. adjust the position of the wheel or replace the rim

Any intervention in the vehicle must be carried out by an authorized service.

## **ENVIRONMENT PROTECTION**

After the product lifespan expired or if the possible repairing is uneconomic, dispose it according to the local laws and environmentally friendly in the nearest scrapyard.

By proper disposal you will protect the environment and natural sources. Moreover, you can help protect human health. If you are not sure in correct disposing, ask local authorities to avoid law violation or sanctions.

Don't put the batteries among house waste but hand them in to the recycling place.

## TERMS AND CONDITIONS OF WARRANTY, WARRANTY CLAIMS

## **General Conditions of Warranty and Definition of Terms**

All Warranty Conditions stated here under determine Warranty Coverage and Warranty Claim Procedure. Conditions of Warranty and Warranty Claims are governed by Act No. 89/2012 Coll. Civil Code, and Act No. 634/1992 Coll., Consumer Protection, as amended, also in cases that are not specified by these Warranty rules.

The seller is SEVEN SPORT s.r.o. with its registered office in Strakonická street 1151/2c, Prague 150 00, Company Registration Number: 26847264, registered in the Trade Register at Regional Court in Prague, Section C, Insert No. 116888.

According to valid legal regulations it depends whether the Buyer is the End Customer or not.

"The Buyer who is the End Customer" or simply the "End Customer" is the legal entity that does not conclude and execute the Contract in order to run or promote his own trade or business activities.

"The Buyer who is not the End Customer" is a Businessman that buys Goods or uses services for the purpose of using the Goods or services for his own business activities. The Buyer conforms to the General Purchase Agreement and business conditions.

These Conditions of Warranty and Warranty Claims are an integral part of every Purchase Agreement made between the Seller and the Buyer. All Warranty Conditions are valid and binding, unless otherwise specified in the Purchase Agreement, in the Amendment to this Contract or in another written agreement.

## **Warranty Conditions**

Warranty Period

The Seller provides the Buyer a 24 months Warranty for Goods Quality, unless otherwise specified in the Certificate of Warranty, Invoice, Bill of Delivery or other documents related to the Goods. The legal warranty period provided to the Consumer is not affected.

By the Warranty for Goods Quality, the Seller guarantees that the delivered Goods shall be, for a certain period of time, suitable for regular or contracted use, and that the Goods shall maintain its regular or contracted features.

#### **Batteries**

6-month battery warranty – we guarantee that battery's nominal capacity does not fall below 70% of its total capacity within 6 months of the product's sale.

### The Warranty does not cover defects resulting from (if applicable):

- User's fault, i.e. product damage caused by unqualified repair work, improper assembly, insufficient insertion of seat post into frame, insufficient tightening of pedals and cranks
- Improper maintenance
- Mechanical damages
- Regular use (e.g. wearing out of rubber and plastic parts, moving mechanisms, joints, wear of brake pads/blocks, chain, tires, cassette/multi wheel etc.)
- Unavoidable event, natural disaster
- Adjustments made by unqualified person
- Improper maintenance, improper placement, damages caused by low or high temperature, water, inappropriate pressure, shocks, intentional changes in design or construction etc.

#### **Warranty Claim Procedure**

The Buyer is obliged to check the Goods delivered by the Seller immediately after taking the responsibility for the Goods and its damages, i.e. immediately after its delivery. The Buyer must check the Goods so that he discovers all the defects that can be discovered by such check.

When making a Warranty Claim the Buyer is obliged, on request of the Seller, to prove the purchase and validity of the claim by the Invoice or Bill of Delivery that includes the product's serial number, or eventually by the documents without the serial number. If the Buyer does not prove the validity of the Warranty Claim by these documents, the Seller has the right to reject the Warranty Claim.

If the Buyer gives notice of a defect that is not covered by the Warranty (e.g. in the case that the Warranty Conditions were not fulfilled or in the case of reporting the defect by mistake etc.), the Seller is eligible to require a compensation for all the costs arising from the repair. The cost shall be calculated according to the valid price list of services and transport costs.

If the Seller finds out (by testing) that the product is not damaged, the Warranty Claim is not accepted. The Seller reserves the right to claim a compensation for costs arising from the false Warranty Claim.

In case the Buyer makes a claim about the Goods that is legally covered by the Warranty provided by the Seller, the Seller shall fix the reported defects by means of repair or by the exchange of the damaged part or product for a new one. Based on the agreement of the Buyer, the Seller has the right to exchange the defected Goods for a fully compatible Goods of the same or better technical characteristics. The Seller is entitled to choose the form of the Warranty Claim Procedures described in this paragraph.

The Seller shall settle the Warranty Claim within 30 days after the delivery of the defective Goods, unless a longer period has been agreed upon. The day when the repaired or exchanged Goods is handed over to the Buyer is considered to be the day of the Warranty Claim settlement. When the Seller is not able to settle the Warranty Claim within the agreed period due to the specific nature of the Goods defect, he and the Buyer shall make an agreement about an alternative solution. In case such agreement is not made, the Seller is obliged to provide the Buyer with a financial compensation in the form of a refund.

#### CZ SEVEN SPORT s.r.o.

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## **About shipping**

